Seen something unusual? Report it



Reporting the unusual is a good thing. Pests and diseases can spread quickly between orchards and over large distances. The sooner we find out about something new, the more we can do to slow the spread and limit any impacts.

Often online?

If you prefer to work online, you can make a report to KVH using using our new and easy website form at kvh.org.nz. It lets you upload photos too. If you think what you've found might be urgent or worrisome, stick to the phone line on 0800 665 825.

Biosecurity New Zealand also have an online form at mpi.govt.nz/pest



Prefer the phone?

If you'd rather talk to someone, make a report to KVH (0800 665 825) or Biosecurity New Zealand (0800 80 99 66). We'll still need photos so try and get some good ones.



Seen signs of disease?

Take some clear photos but try not to touch it. Be sure to record the exact location on the orchard. Contact the KVH team online or by phone.



Spotted a pest?

Catch it if you can and take clear photos. The free Find-A-Pest app will help you identify and report widespread kiwifruit pests (as well as any new to New Zealand threats).



Be sure to make a note of exactly where on the orchard you see unusual symptoms or signs of disease, and remember to keep good traceability records. This means if any further action is needed we can quickly and efficiently track and trace movements between orchards and regions.



Whether you find it easiest to use an app, go online, or pick up the phone, what's important is that you make a report as soon as you spot anything unusual and of concern.

The kiwifruit industry's Pathway Management Plan includes an obligation to report instances that may be associated with elevated risk of kiwifruit pathways such as the presence of pests or pathogens, unusual symptoms, or contaminants (e.g., soil or kiwifruit plant material). This enables KVH to investigate and take early action to manage risk.

